Company	PROMINDS PTE. LTD.
Digital Solution Name & Version Number[1]	GetLinkUp UTM Version 1.0 - Pro
Appointment Period	26 September 2024 to 25 September 2025
Extended Appointment Period[2]	26 September 2025 to 25 September 2026

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)
1) Software Appliance Base License + Advanced Network Protection + Advanced Web Protection + Zero-Day Protection + DNS Protection + Central Orchestration		Per Year	1.00		
2) Hardware Sophos XGS 126 Firewall Security Appliance -One-Year Manufacturer's Warranty -Assisted Warranty Exchange		Per Device	1.00		
3) Professional Services One-Time Setup During Working Hours includes - Initial Setup & Configuration - User & Access Management (Setup & Configuration of up to 20 VPN for secure remote access) - Advanced Features & Security - Testing & Commissioning for up to 40 devices		Per Man-Hours	15.00		
4) Training Remote Training During Working Hours includes: -Access to Management Portal -Basic Firewall administration -Basic Web Filtering administration -Setup of VPN Access -Basic Troubleshooting of connectivity -Basic Cyber Awareness -Backup & download configuration -Advanced Web Threat Protection -Basic Application Policies -Basic Traffic Scanning -Basic Threat Intelligence Analysis -Basic DNS Filtering		Per Man-Hours	15.00		
5) Others 1st Year Managed Services -Unlimited email/phone support -Up to 3 times onsite support per year, inclusive of hardware replacement when necessary (NBD) -Up to 15 remote hours for support and configuration changes -Monitoring of Firewall Health Status and Web Protection Status -Remote update to latest firmware (if any) -Periodic backup of firewall configurations and web protection policies -Periodic firewall reports and reports on web activities -Integration of Zero-Day protection for dynamic threat analysis -Utilization of Central Orchestration for streamlined management and reporting -Configuration and Management of DNS Protection Policies		Per Man-Hours	22.50		
Total				$ 11,888.00	$ 10,363.00

[1] A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
[2] As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")
* Qualifying cost refers to the supportable cost to be co-funded under the grant