

Company	Superfastech Pte. Ltd.
Digital Solution Name & Version Number¹	Singabot - Standard
Appointment Start Date	26 June 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
Singabot End User License for 10 accounts (12 months license)		per Year	1.00		
Singabot Inbox up to 3 Channels - Support WhatsApp, Website, Facebook Messenger, Telegram, Line, Shopify		per Year	1.00		
Integration with GenAI LLM Model		per Year	1.00		
Knowledge collection x 5 (Up to 50,000 words per collection)		per Year	1.00		
70,000 Singabot Credit (Up to 70,000 messages)		per Year	1.00		
Built in task automations and macro		per Year	1.00		
Multilingual		per Year	1.00		
Speech to text (allow customers to speak to the chatbot)		per Year	1.00		
Integration with CRM, Appointment booking or any 3rd party system via webhook (one 3rd party integration)		per Year	1.00		
Integration with Ecommerce System (Woocommerce or Shopify)		per Year	1.00		
2) Hardware					
Not Applicable					
3) Professional Services					
Requirement gathering, business assessment and scoping		per Manday	2.00		
Setup of Generative AI Singabot					
1) Integration of Singabot with Website/Channels					
2) Customization of AI Chatbot's Appearance					
3) Website Sitemap Creation & Submission					
4) AI Chatbot Persona Development		per Manday	6.00		
5) Data Upload and Preparation					
6) Training of AI Chatbot's Knowledge Collection					
7) Configuration of Citation Features					
8) Anti-Hallucination Feature Configuration					
UAT and Go Live		per Manday	2.00		
4) Training					
User onboarding and training		per Manday	1.00		
5) Others					
Not Applicable					
Total				\$ 9,700.00	\$ 9,200.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant