

Company	WEBSSENTIALS PTE. LTD.
Digital Solution Name & Version Number¹	Websentials Omnibot - Social
Appointment Period	09 January 2025 to 08 January 2026
Extended Appointment Period²	09 January 2026 to 08 January 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Platform: Websentials Omnibot					
Platform Features:					
- Customer Support & Engagement		per month	12.00		
- Lead Generation & Management					
- Appointment Booking					
- Feedback Collection					
Subscription to unlimited GPT-3.5 Turbo		per month	12.00		
Knowledge management module					
- Datafiles (Structured & Unstructured)		per license	1.00		
Conversational flow & integration architecture module		per license	1.00		
Integration to Company Website		per license	1.00		
Integration to Meta Messenger & Instagram DM		per license	1.00		
2) Hardware Not Applicable					
3) Professional Services					
Onboarding & Scoping business requirements		per manday	0.50		
Testing and Iteration		per manday	1.00		
UAT & Deployment		per manday	0.50		
4) Training					
Chatbot Platform Training		per manday	1.00		
5) Others Not Applicable					
Total				\$ 8,900.00	\$ 8,900.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant