

<b>Company</b>	Freemansland Consultancy Pte. Ltd.
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	AiConvo - Pro
<b>Appointment Period</b>	13 March 2025 to 12 March 2026
<b>Extended Appointment Period<sup>2</sup></b>	13 March 2026 to 12 March 2027

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Generative AI Chatbot Solution on Company's Website  Automated AI+ML Responses with 24/7 Support  12 Months Subscription - Up to 1200 conversations/month - Monthly Report on Analytics & Conversations - Backend Dashboard - Continual Training of AI Chatbot's Knowledge Hub to LLM		per year	1.00		
2) Hardware Not Applicable					
3) Professional Services Setup of Generative AI Chatbot - Creation & Submission of Website Sitemap - Creation of AI Chatbot's Persona - Customise Bot UI - Reply in 100+ Languages - Personalise Recommendations - Generate Leads - Personalise by asking questions - Nudge for purchase & upsell - Guarantee uptick in conversions - User Insights & Reports - Live Agent Handover - Uploading of Datasheet (Client to Provide Data) - Training of AI Chatbot's Knowledge Hub - Configuration of AI Chatbot's Citation Features - Configuration of AI Chatbot's Anti-Hallucination Features - UAT & Deployment		per manday	12.00		
4) Training Training and Project Handover		per manday	0.50		
5) Others Not Applicable					
			<b>Total</b>	<b>\$ 10,750.00</b>	<b>\$ 8,500.00</b>

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant