

**DETAILS OF PRE-APPROVED DIGITAL SOLUTION**

**ANNEX 3**

<b>Company</b>	Crystal Net Pte Ltd
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	Crystal Dash CRM - Plus Edition (3 Users)
<b>Appointment Period</b>	20 October 2022 to 19 October 2023
<b>Extended Appointment Period<sup>2</sup></b>	20 October 2023 to 19 October 2024

wef. 01 December 2023

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software License Crystal Dash CRM Plus Edition subscription for 3 users per year  Modules - Leads, Prospects, Clients, Sales Management - Client Communication Activities Integration (Chat/Email/Calls) - Opportunity, Customer Groups and Case Management - Appointment Scheduling - Email Integration with Email Templates Management - Notification Alerts & Followups - Marketing Campaign Management - Dashboard and Reports		per user	3.00		
2) Hardware Not Applicable					
3) Professional Services Scoping and Documentation Starter CRM Setup based on Industry Generic Workflow System setup and configuration inclusive of Contacts and Opportunity/Case Management, Appointment, Email Integration, Alerts, Dashboard, Followup, Lead Campaign Data Migration for Leads/Prospects/Clients UAT and Go Live Support		per man day	5.00		
4) Training Training for Staff Users on System Workflow (6 hours training session)		per man hour	6.00		
5) Others Not Applicable					
			<b>Total</b>	\$ 6,760.00	\$ 4,500.00

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant